Pega
Hands-on Training (HoT)

Accelerate your skills with new virtual
hands-on training

Hands-on Training (HoT) Program

This June, Pega's HoT program offers virtual hand-on instructor-led sessions taught by Pega product owners. Keep pace with Pega technology advances by developing and validating your skills with flexible remote learning. Be among the first to accelerate your career or unlock the value of your Pega investment with these new offerings.

Training methodology

Each live 2.5-hour session features more hands-on time and less lecture to let you practice your Pega skills. Jumpstart your knowledge with new topics that are relevant to your role and skill level. Each cost-effective option is offered twice to accommodate all time zones. The sessions are ideal for experienced Pega professionals, application developers, and other tech team members looking to further their skills in targeted topics.

Available sessions

Choose from the following sessions or attend them all!

- **Add brains to your muscle – optimizing workflows with Process AI:** Learn how Pega Process AI uses Pega's industry-leading intelligence engine to bring revolutionary process optimization to the intelligent automation market. See **Pega Process AI** for more details.

- **Cross-application orchestration and visibility with Pega Process Fabric:** Learn how to use Pega Process Fabric™ to streamline the customer experience and improve employee productivity. See **Pega Process Fabric** to learn more.

- **UX for All: Create beautiful, fast workflow application with low-code:** Learn about Pega's approach to user interface design and how Pega Cosmos™ optimizes UI based on business logic. See **Pega Cosmos and UX** for more details.

Cost

Each session is $50USD. The cost includes a one-month sandbox for you to continue to practice your skills.

Ready to get started? Register now!

UX for All: Create beautiful, fast workflow application with low-code

Add brains to your muscle – optimizing workflows with Process AI

Cross-application orchestration and visibility with Pega Process Fabric

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Pega Process AI

Add brains to your muscle – optimizing workflows with Process AI

Schedule	**Session 1:** June 14, 2022 9:00 am – 12:30 pm ET 3:00 pm – 5:30 pm CEST 6:30 pm – 9:00pm IST	**Session 2:** June 14, 2022 7:00 pm – 8:30 pm ET 4:00 pm – 6:30 pm PDT 7:00 am – 9:30 am SGT (**note:** June 15) 9:00 am – 11:30 am AEDT (**note:** June 15)
Overview	Pega Process AI combines an industry-leading workflow and AI engines to unlock revolutionary efficiency, effectiveness, and agility in the Intelligent Automation space. Learn hands-on how to extend your existing cases with AI-powered business applications through predictive models, decision strategies, adaptive learning, and event processing.	
Goals	By the end of the session, you will be able to explain what Pega Process AI is and how it addresses the following business problems: • **Workflow efficiency:** Resolve issues such as missed SLAs through adaptive learning and case-outcome predictions. • **Decision effectiveness:** Address decisions such as fraud identification through Prediction Studio and decision strategies. • **Pre-emptive workflow automation**: Solve issues such as processing exceptions through data flows and event strategies.	
Audience	Pega Business Architect (BA), Senior Systems Architects (SSA) and Lead System Architects (LSA), LDA/SDA, Certified Data Scientist (CDS)	
Products	Pega Platform: • Prediction Studio (Predictive / adaptive modeling, model import, monitoring) • App Studio (case) • Dev Studio (Decisions, Data Flows, Data Sets, Event Strategies)	
Cost	Each session is $50USD. The cost includes a one-month sandbox for you to continue to practice your skills.	

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Pega Process Fabric

	Cross-application orchestration and visibility with Pega Process Fabric	
Schedule	**Session 1:** June 15, 2022 9:00 am – 12:30 pm ET 3:00 pm – 5:30 pm CEST 6:30 pm – 9:00pm IST	**Session 2:** June 15, 2022 7:00 pm – 8:30 pm ET 4:00 pm – 6:30 pm PDT 7:00 am – 9:30 am SGT (**note:** June 16) 9:00 am – 11:30 am AEDT (**note:** June 16)
Overview	End-to-end customer journeys nearly always cut across siloed processes. Without the right approach, this can impact employee efficiency (as they hop across systems to get work done), decision making (as data becomes siloed across systems), and the customer experience (as work slows down or becomes fragmented across applications). Pega Process Fabric introduces a thin layer of new capabilities & approaches to break down the walls between business applications – both Pega and non-Pega.	
Goals	By the end of the session, you will be able to explain what Pega Process Fabric is and how it addresses the following business issues: • **Unified Employee Experience:** Provide a simplified employee experience with a single employee portal to create, access, and update tasks and cases. • **Unified Worklist:** Leverage Pega Process Fabric Hub to provide a unified worklist to access, update, and complete tasks across apps. • **Employee / Manager visibility across systems:** Unified access to view cases across applications are solved through Pega Process Fabric Hub.	
Audience	Pega Business Architect (BA), Senior Systems Architects (SSA) and Lead System Architects (LSAs)	
Products	Pega Process Fabric Hub Pega App Studio (Remote case types) Pega Platform (Dev Studio orchestration)	
Cost	Each session is $50USD. The cost includes a one-month sandbox for you to continue to practice your skills.	

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Pega Cosmos and UX

UX for All: Create beautiful, fast workflow application with low-code

Schedule	**Session 1:** June 16, 2022 9:00 am – 12:30 pm ET 3:00 pm – 5:30 pm CEST 6:30 pm – 9:00pm IST	**Session 2:** June 16, 2022 7:00 pm – 8:30 pm ET 4:00 pm – 6:30 pm PDT 7:00 am – 9:30 am SGT (**note:** June 17) 9:00 am – 11:30 am AEDT (**note:** June 17)
Overview	Gone are the days of UI inconsistencies, excessive rule maintenance, less than ideal user experiences, and painful UI upgrades. No certification in Pega required! Targeted to both citizen developers and Pega developers alike, learn how to create and configure beautiful, fast, and upgrade-proof case management applications – all within our low-code App Studio. Enabling faster time to value, experience the paradigm shift from "customize anything" to "configuring the Cosmos prescribed experience."	
Goals	Through hands-on exercises, gain greater understanding of the key feature, capabilities, and benefits of Constellation, Cosmos React, and Embeddable Cosmos. By the end of the session, you will understand the following concepts • The power of Cosmos React and Constellation • The paradigm shift from "customizing" (forking) to "configuring" the UI • Key terminology and constructs • How the constellation architecture supports web self -service including embedding Pega UI or building custom front-ends • How Cosmos design system is tailored for workflow applications	
Audience	Citizen Developers, Pega Developers, IT Decision Makers	
Products	Pega Platform	
Cost	Each session is $50USD. The cost includes a one-month sandbox for you to continue to practice your skills.	

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Thank you!

For training inquiries, you can reach us at: (617) 866-6500
(9 am – 5 pm ET) or email **Education@pega.com**.

For University-related inquiries, please email **UAP@pega.com**.